

Communications Activity:

One Way Communications

The group is going to experiment with directions as they are involved in one-way communications.

- Select a demonstrator who will be able to intelligently interpret the diagram.
- The demonstrator will give directions to draw a series of squares. Each member of the group is to draw the squares exactly as they are told by the demonstrator.
- participant may neither ask questions nor give audible responses.
- the demonstrator should give directions from behind the group so he/she cannot see the participants.
- at the conclusion of the exercise, the group is shown the master chart

? Did anyone duplicate the chart?
? Did you think that the directions were clear?
? Who had a different design? Did you feel unsure about the diagram?
? How did you feel about not being able to ask questions?
? What were the feelings of the demonstrator as he/she explained the diagram?

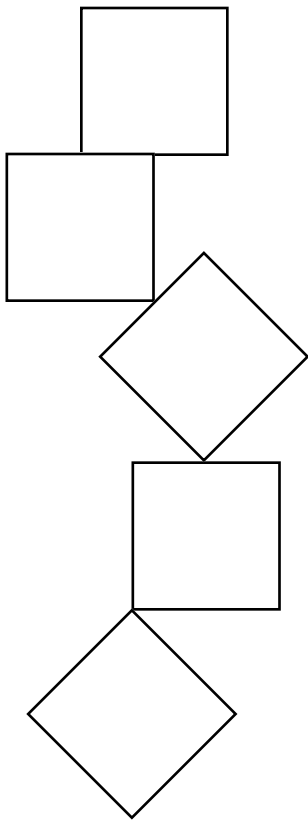
Two Way Communications

The group is going to experiment with directions as they are involved in two-way communications.

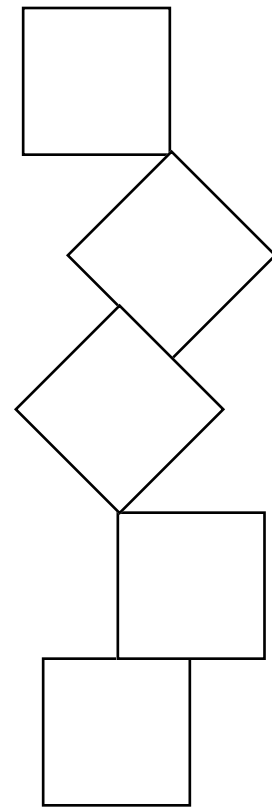
- Select a demonstrator who will be able to intelligently interpret the diagram.
- The demonstrator will give directions to draw a series of squares. Each member of the group is to draw the squares exactly as they are told by the demonstrator.
- participant may ask questions at any time while the demonstrator is giving directions.
- the demonstrator should give directions facing the group so he/she can see the participants.
- at the conclusion of the exercise, the group is shown the master chart

? How many duplicated the chart?
? Did you think that the directions were clear?
? Could you have duplicated the design without getting further clarification for each of the directions?
? For those with a different design, did you hesitate to ask questions?
? What were the feelings of the demonstrator as he/she explained the diagram?

One Way Communications



Two Way Communications



Discussion questions for the end of the entire activity experience:

- ? How do the number of successful diagrams compare?
- ? What judgments can be made about these two ways of communication?
- ? IS there a lesson to be learned from this type of exercise?